PM FORM 5.5.1

(Link to Spanish Version)

NOTICE OF DECISION AND RIGHT TO APPEAL (FOR INDIVIDUALS WITH A SERIOUS MENTAL ILLNESS)

TO: [APPLICANT/CLIENT'S NAME/ADDRESS] [REPRESENTATIVE NAME/ADDRESS] FROM: (Name of agency) (Address) CONTACT PERSON/NUMBER **OUR DECISION:** This decision concerns: your eligibility for SMI services u your outpatient or inpatient service plan □ fees □ a change in your services your clinical assessment □ other Our decision is: The effective date of this decision is: The reason for our decision is: DATE OF DECISION: _____ (AN APPEAL MUST BE FILED WITHIN 60 DAYS OF THIS DATE) YOUR RIGHT TO APPEAL: **How to Appeal** Within 60 days of this decision, you may appeal orally by calling [local number] or [toll free number], or in writing by completing the form found on the reverse side of this document and sending it to [address]. Your appeal will begin at the RBHA or ADHS/DBHS for TRBHA-related issues. If your appeal is not resolved by the RBHA, you have a right to request an administrative hearing pursuant to A.R.S. §36-111-112, A.R.S. §41-1061 et seq of the Administrative Procedure Act. **Continued Benefits** If this decision concerns services you are currently receiving and if you appeal, your services will continue throughout the appeal process, unless a qualified clinician determines that the change is required to avoid a serious or immediate threat to your health or safety, or that of another person. **HOW TO GET HELP WITH YOUR APPEAL:** Any adult client or client's legal guardian may represent himself, use a designated representative or legal counsel. To get help with this appeal you may contact [insert local advocacy or legal aid organizations] or the Office of Human Rights at 1-602-364-4574 or 1-800-421-2124. You may also refer to your member handbook

> For translation or alternative format requests, call [insert 1-800 and local number] Para recibir esta forma en español, llame a: [insert 1-800 and local number]

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for more information about the appeals process.

Name and Signature of Individual Completing this Form